

Capability Solution Brief

Upgrading to Microsoft Windows 10

Move business forward with Windows 10 and a range of new Intel-powered devices that display and dock wirelessly, all while helping keep you secure. Microsoft offers a free and easy migration path to upgrade.

It's the Windows you already know

The same familiar look and navigation, but better than ever with great improvements for increased productivity, light-touch management, and security for your devices – improvements that make Windows 10 the best platform for modern business and everyday computing alike.

And best of all, it's a *free upgrade* for qualified Windows 7, Windows 8.1, and Windows Phone 8.1 devices.¹ To take advantage of this free offer, you must upgrade to Windows 10 within one year of availability. Users can do one of two things:

- Purchase a new Windows 8.1 device and upgrade it to Windows 10 at no cost.
- Reserve a complimentary upgrade for an existing qualified device.

It begins with the Get Windows 10 app

If you're running Windows 7 or 8.1 with Windows Update enabled, the *Get Windows 10* app icon automatically appears in your system tray in the lower-right corner of your screen. Click the icon to reserve your free upgrade and to determine whether your device is compatible.

Is your device Windows 10-ready?

You'll need to meet certain system requirements to upgrade your PC or tablet device to the capabilities of Windows 10. The *Get Windows 10* app will automatically check for:

- **Operating system:** You should be running at least Windows 7 SP1 or Windows 8.1 Update. If you're unsure, visit <http://windows.microsoft.com/en-us/windows/which-operating-system>. If you're running an earlier OS, download and install either of those operating systems before moving up to Windows 10.
- **Processor or SoC:** 1 GHz or faster
- **RAM:** 1 GB for 32-bit or 2 GB for 64-bit
- **Hard disk space:** 16 GB for 32-bit OS or 20 GB for 64-bit OS
- **Graphics card:** DirectX 9 or later with WDDM 1.0 driver
- **Display:** 800x600 resolution or greater

Keep in mind: your ability to upgrade can be affected by factors beyond just specs, such as driver and firmware support, compatibility, and feature support.

Most applications, files, and settings will migrate as part of the upgrade...but some might not.

As you upgrade, Windows will verify that your anti-virus/anti-malware subscription is current and will uninstall your application while preserving your settings. After upgrade is complete, Windows will install a current version with the settings that were set prior to upgrade. If your subscription is not current, upgrade will enable Windows Defender.

Also note: some OEM applications may be removed prior to upgrade. For certain third-party applications, the *Get Windows 10* app will scan for compatibility and alert you to known issues.

If you currently have:	You will upgrade to:
Windows 7 Starter	Windows 10 Home
Windows 7 Home Basic	
Windows 7 Home Premium	
Windows 8.1	
Windows 7 Professional	Windows 10 Pro
Windows 7 Ultimate	
Windows 8.1 Pro	
Windows 8.1 Pro for Students	
Windows Phone 8.1	Windows 10 Mobile

You'll automatically receive the right upgrade

Microsoft will make sure you migrate to “like-to-like” editions of Windows. For example, if you are presently using Windows 7 Home Premium, you will be upgraded to Windows 10 Home.

In addition, Microsoft will release Enterprise and Education editions of Windows 10. Enterprise customers with active Software Assurance subscription in volume licensing may upgrade to Windows 10 Enterprise offerings.

Not every device will run every feature of Windows 10. Also, some features of Windows 7 will be altered or eliminated. If you're buying a new system, be sure to check with your manufacturer for details before purchasing.

For more information on modernizing your business with Windows 10, visit www.microsoft.com/en-us/windows/business/NewWindows/WhatsNew.aspx

¹ Windows 10 Upgrade Offer valid for qualified Windows 7 and Windows 8.1 devices (including devices you already own) for one year after Windows 10 upgrade availability. Visit windows.com/windows10upgrade for more details.

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